

## APPENDIX 1

## Progress Update – Review of Temporary Accommodation for Homeless Households

SCRUTINY MONITORING – PROGRESS UPDATE	
<b>Review:</b>	<b>Temporary Accommodation for Homeless Households</b>
<b>Link Officer/s:</b>	<b>Jane Edmends</b>
<b>Action Plan Agreed:</b>	<b>June 2019</b>

Updates on the progress of actions in relation to agreed recommendations from previous scrutiny reviews are required approximately 12 months after the relevant Select Committee has agreed the Action Plan. Progress updates must be detailed, evidencing what has taken place regarding each recommendation – a grade assessing progress should then be given (see end of document for grading explanation). Any evidence on the impact of the actions undertaken should also be recorded for each recommendation.

<b>Recommendation 1:</b>	<b>That the positive work of the Homelessness and Housing Solutions Service to address homelessness and support those households who are homeless be noted.</b>
Responsibility:	n/a
Date:	14.2.19
Agreed Action:	<b>ACTION COMPLETE</b> - The positive work of the Homeless and Housing Solutions team was highlighted by Select Committee and noted at the presentation of the report to Cabinet on the 14.2.19.
Agreed Success Measure:	
Evidence of Progress (October 2020):	
Assessment of Progress (October 2020): (include explanation if required)	<b>1 – Fully Achieved</b>
Evidence of Impact (October 2020):	See attached Appendix 'Homelessness Reduction and Rough Sleeping Strategy – table 2 (page 7) details the number of households where SBC either prevented or relieved homelessness.

<b>Recommendation 2:</b>	<b>That the positive and constructive findings of the LGA Housing Advisor in relation to the Council's approach to addressing homelessness be noted, and the proposed actions in response by the Housing Service be endorsed (as outlined at section 4.26-4.32 of the Committee's report).</b>
Responsibility:	Jane Edmends / Julie Lathan
Date:	6-month action planning period
Agreed Action:	LGA Advisor final report received, all actions are being incorporated within a SMART Action Plan.

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Agreed Success Measure:	Each identified action is progressed within a six-month period.
Evidence of Progress (October 2020):	<p><i>Temporary / Supported Accommodation:</i></p> <ul style="list-style-type: none"> <li>- In making an assessment of an individual’s circumstances the Gateway Officer now determine if a household is roofless and requires temporary accommodation <i>only</i> or whether the individual is roofless AND has a broader range of support needs and therefore requires supported accommodation. Following this assessment, the Gateway Officer will then make the appropriate homelessness determination.</li> <li>- The need for differential services was also incorporated in the Homelessness Service recent procurement of ‘Short Term Housing Related Support (temporary accommodation) services’.</li> </ul> <p><i>Review of the Allocation Policy:</i></p> <ul style="list-style-type: none"> <li>- Review considered and approved by Cabinet 12.9.19</li> </ul>
Assessment of Progress (October 2020): (include explanation if required)	<b>1 – Fully Achieved</b>
Evidence of Impact (October 2020):	Roofless households (who are temporarily accommodated) are supported to secure appropriate, long-term accommodation.

<b>Recommendation 3:</b>	<b>That in response to increasing service demands, the Council explores options for alternative models for ‘temporary’ accommodation with Housing Providers.</b>
Responsibility:	Jane Edmends
Date:	Ongoing May – Aug 2019
Agreed Action:	Schedule of meetings have been set up with Adult Social Care and Procurement colleagues. Will be ongoing over the summer of 2019 to inform new contract arrangements (current contract ends June 2020).
Agreed Success Measure:	<ul style="list-style-type: none"> <li>- The above exercise informs the Councils new service specification.</li> <li>- The new service model is in operation from June 2020.</li> </ul>
Evidence of Progress (October 2020):	<p>Procurement timeline was extended (at the request of potential bidders) due to COVID-19.</p> <p>Following the evaluation of submitted tenders it was not possible to award new contracts (as individual tender lots were underbid). Existing services have been extended until the end of Sept 2021 to allow for a further procurement exercise to be undertaken.</p>
Assessment of Progress (October 2020): (include explanation if required)	<b>4 – Complete but not achieved</b>
Evidence of Impact (October 2020):	Unable to evidence (see above comments).

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<b>Recommendation 4:</b>	<b>That the Council continues to develop detailed understanding of those who are ‘hardest to house’ and the barriers to accessing (and maintaining) accommodation, and explore new forms of appropriate housing options for this client group.</b>
Responsibility:	Jane Edmends / Julie Lathan
Date:	Ongoing
Agreed Action:	Internal monitoring arrangements (via Housing Gateway) are in place and will be used to identify key issues.  Regular meetings with providers now also diaried.
Agreed Success Measure:	<ul style="list-style-type: none"> <li>- Number of successful moves into independent living accommodation from temporary accommodation.</li> <li>- Reduce the number of failed temporary accommodation placements.</li> </ul>
Evidence of Progress (October 2020):	<p>In response to COVID-19 meeting arrangements have been reviewed (currently not face to face), but provider meetings do continue.</p> <p>The needs of those ‘hardest to house’ was incorporated in the Councils Short Term Housing Related Support/Temporary accommodation specification, however as noted in the action above services were not commissioned.</p> <p>Additional funding had been secured to pilot 2 new roles to support those who are hardest to house (Rough Sleeper Navigator and Tenancy Sustainment Officer). With effect from 1.10.2020 both roles will be permanent and will play a key role in supporting the ‘hardest to house’ group.</p> <p>Move-on accommodation via the MHCLG Move-On Fund has (via North Star Housing) has provided 4 further units to support a transition to sustained independent living.</p>
Assessment of Progress (October 2020): (include explanation if required)	<b>4 – Complete but not achieved</b>
Evidence of Impact (October 2020):	Move-on accommodation (additional 4 units) is now in operation. These units support the successful transition to independent living.

<b>Recommendation 5:</b>	<b>That updates on the results of recent funding bids made during the Review be reported to the Committee as part of the monitoring process.</b>
Responsibility:	Julie Lathan
Date:	Various
Agreed Action:	<p><i>Private Sector Access Fund: bid unsuccessful.</i></p> <p><i>Rough Sleepers Rapid Access Fund: bid unsuccessful.</i></p>

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	<p><b>ACTION COMPLETE</b> - <i>Rough Sleepers Cold Weather Fund</i>: <b>Bid successful.</b> £6k secured for provision of temporary accommodation plus £17,500 to facilitate 4 'pilot' tenancies for the 'hardest to house' (project delivered).</p> <p><i>Rough Sleeping Initiative Fund</i> (SBC is a partner in a NE regional bid): <b>bid successful.</b></p> <ul style="list-style-type: none"> <li>- Project Implementation Ongoing (funding available until Mar 2020)</li> </ul> <p><i>Rapid Rehousing Pathway</i> (SBC is a partner in a NE regional bid): <b>bid successful.</b></p> <ul style="list-style-type: none"> <li>- Project Implementation Ongoing (funding available until Mar 2020)</li> </ul> <p><i>Move on Fund</i>: meetings currently ongoing with partner RP to make a bid for 4 units (bid to be made in summer 2019)</p>
Agreed Success Measure:	Move on Fund bid successful.
Evidence of Progress (October 2020):	Move on Scheme bid was successful, and all 4 units are currently occupied. Ongoing meetings take place with the Registered Provider and individual customers which will determine move-on timescales.
Assessment of Progress (October 2020): (include explanation if required)	<b>1 – Fully Achieved</b>
Evidence of Impact (October 2020):	Additional units of accommodation have been secured – Move On Fund. Additional monies have allowed 'new roles' to be piloted – both have now been made permanent (as detailed on page 10 of the attached Homelessness Reduction and Rough Sleeping Strategy).

<b>Assessment of Progress Gradings:</b>	<b>1</b> Fully Achieved	<b>2</b> On-Track	<b>3</b> Slipped	<b>4</b> Not Achieved
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